



City of Aurora • 235 Main Street • Aurora, Indiana 47001 • www.aurora.in.us • 812-926-1777

City of Aurora

December 11, 2019

To all Residents of Aurora:

We understand the importance of communicating with you and ensuring that we keep you in the loop regarding events affecting Aurora. As a result, the City of Aurora is pleased to announce that we are initiating a new notification service called REACH Alert.

This new service will allow us to immediately share important information regarding a number of items, including waterline breaks/boil water advisories, road closures/delays due to construction or accidents, hazmat situations, AMBER/Silver alerts, police actions, and civic events.

As good as this service is, if you don't register, we can't share important information with you. You decide if you want a text message, voice call, or an email. Each household can register up to 4 phone numbers and 4 email addresses. All you need to do is:

1. Go to www.reachalert.com and click on **MY ACCOUNT**.
2. Select **CREATE ACCOUNT**.
3. Follow the prompts and enter your preferred contact information.
4. Network Name: type **Aurora** (click on our name when it appears).
5. Select resident or business
6. Enter your address and click on it when it appears in the drop-down list.

If you opted to receive text alerts, Reach Alert will send a text message to your cell phone immediately upon completion of your registration. Please enter the 4-digit number on the registration screen and then click the word VALIDATE. If you do not receive this message, please call Reach Alert.

If you do not have access to a computer or if you experience any difficulty registering, please contact REACH Alert at (877) 307-9313.

If you don't register, you won't receive our messages. More information may be found at www.aurora.in.us

Thank you,

Guinevere Emery
Aurora City Manager